

BP Controller 300 PSI

Installation and Operation Manual



Rev: 6/16/2023 Part # 11150362



airmet

Air-Met Scientific www.airmet.com.au

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DOCUMENTATION CONVENTIONS

This document uses the following conventions to present information:



WARNING

An exclamation point icon indicates a **WARNING** of a situation or condition that could lead to personal injury or death. You should not proceed until you read and thoroughly understand the **WARNING** message.



A raised hand icon indicates **CAUTION** information that relates to a situation or condition that could lead to equipment malfunction or damage. You should not proceed until you read and thoroughly understand the **CAUTION** message.



A note icon indicates **NOTE** information. Notes provide additional or supplementary information about an activity or concept.

In order to ensure that your Controller has a long service life and operates properly, adhere to the cautions below and read this manual before use.

- Disconnect from power source when not in use.
- Controller power input source must not exceed maximum ratings.
- Controller must be wired to a negative ground system.
- Controller may not operate properly with excess wiring not supplied by manufacturer.
- Avoid spraying fluid directly at controller.
- Never submerge controller.
- Avoid pulling on wires to unplug controller wiring.
- Avoid using controller with obvious physical damage.
- To prevent controller damage, avoid dropping controller.



The BP Controller 300PSI cannot be made dangerous or unsafe because of failure due to EMC interference.



Do not operate this equipment if it has visible signs of significant physical damage other than normal wear and tear.



Notice for consumers in Europe:

This symbol indicates that this product is to be collected separately.

The following apply only to users in European countries:

 This product is designated for separate collection at an appropriate collection point. Do not dispose of as household waste.

For more information, contact the seller or the local authorities in charge of waste management.

Section 1: System Description

Function and Theory

The Bladder Pump (BP) Controller 300 PSI is a high-pressure pump controller that uses advanced electronic logic to control gentle low-flow sampling. Equipped with a high-pressure solenoid activated valve and self-relieving regulator, the BP Controller can purge depths down to 690' (210m).

This controller connects up to two Bladder Pump (BP) systems with the use of simple push-to-connect hose adapters. The two timers are adjusted to set the amount of time that the pump pressurizes (discharge cycle) and depressurizes (fill cycle). During the discharge cycle, the pump pressurizes squeezes the bladder, forcing the sample through the center discharge line. During the fill cycle, the compressed pump now exhausts through the controller vent allowing the pump to fill again, hydrostatically.

A user-friendly interface visually communicates operating status of the controller, as well as informing the user of low battery conditions. The BP Controller is compatible with Water Level Meter equipment by connecting a drawdown cable.

System Components

The control panel is mounted inside a heavy-duty case for ease of mobility and long-term durability. Accessories for the BP Controller consist of high-pressure AIR IN (from supply) and AIR OUT (to pump) hoses, and an AC and DC Power Cord.

Air Connections

The couplings on the AIR IN and AIR OUT Hose Assembilies are Push-to-Connect fittings; press the socket onto the plug until a 'click' is heard. It should be a secure fit which can not be pulled off when tugged. To remove the coupling, push down on the socket's jacket and the connection will 'pop' out (see Figure 1-1).

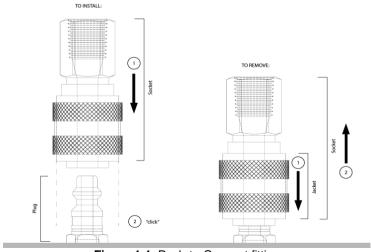


Figure 1-1: Push-to-Connect fitting

Dessicant Air Dryer (optional)

The BP Controller requires dry, moisture free air. Geotech offers a dessicant air dryer for applications 150 PSI (10.3 bar) or less. The dessicant air dryer is designed to remove dirt, most contaminates, oil vapors and water from compressed air. It is a two part system consisting of a coalescing filter, which removes most contaminates, oil vapors and condensed water and a dessicant dryer which removes water vapor.

Section 2: System Installation



The BP Controller requires dry, moisture free air. Disregarding this caution can increase the likelihood of unnecessary maintenance.

Power Source

Determine your power source, either 115 VAC or 12 VDC. Power connects are on the side of the control panel.

If using Water Level Meter Equipment, connect a drawdown cable to the 'AUX INPUT'.

Selecting an Air Source

Air consumption depends on the volume of tubing and the size of deployed Bladder Pump. Follow the general guidelines and examples below to calculate the air consumption for specific sampling configurations.

Volume of Tubing

	Г				
	TUBING LENGTH				
TUBE I.D.	1 ft./ 0.3 m	10 ft./ 3 m	50 ft./ 15 m	100 ft./ 30 m	690 ft./ 210 m
0.17 in/	0.3 in ³ /	3 in ³ /	15 in ³ /	30 in ³ /	207 in ³ /
0.43 cm	5 cm ³	50 cm ³	246 cm ³	492 cm ³	3392 cm ³
0.25 in/	0.6 in ³ /	6 in ³ /	30 in ³ /	60 in ³ /	414 in ³ /
0.64 cm	10 cm ³	100 cm ³	492 cm ³	984 cm ³	6784 cm ³
0.5 in/ 1.2	2.4 in ³ /	24 in ³ /	120 in ³ /	240 in ³ /	1656 in ³ /
cm	39 cm ³	393 cm ³	1967 cm ³	3933 cm ³	27137 cm ³

Volume of Bladder Pumps

1.66 BP LENGTH	VOLUME
18 in/ 46 cm	39 in ³ / 640 cm ³
36 in/ 91 cm	78 in ³ / 1278 cm ³

Calculation guideline:

Volume of Tubing (in³/cm)

- + Volume of Bladder Pump (in³/cm³)
- = Air Consumption per cycle (in³/cm³)

Example (use metric units when applicable):

When using an 18" bladder pump and 0.17" I.D. tubing, what size compressor is recommended to purge a sample 200' deep?

Step 1: Determine air consumption per cycle.

In this case the 1.66 BP 18" pump is used with 200' of 0.17" I.D. tubing.

Volume of tubing = $30 \text{ in}^3 * 2 = 60 \text{ in}^3$

Volume of pump = 39 in³

Total air consumption per cycle = $60 \text{ in}^3 + 39 \text{ in}^3 = 99 \text{ in}^3$

Step 2: Determine air consumption per hour.

Assuming the pump cycles no more than 6 times per minute, we can estimate maximum air consumption per hour.

99 in³/cycle * 6 cycles/min * 60min/hour = **35,640 in³/hour** or 21 ft³/hour

When using an air compressor use one reserve tank to ensure proper air supply to the pump. When using a Nitrogen Tank, see Figure 2-1 for Nitrogen Tank Volume vs. Bladder Pump consumption.

Determining PSI

Determine the air pressure needed to operate the Bladder Pump based on the length of the air supply line to the pump (well depth).

Use this simplified formula:

0.5 PSI (per foot) + 10 PSI (to account for tubing friction) = required PSI 0.12 bar (per meter) + 0.7 bar (to account for tubing friction) = required bar

Example (use metric units when applicable:

For a pump 400' away from the air source (400' * 0.5 PSI) + 10 = **210 PSI**

As mentioned above, the additional 10 PSI (0.7 bar) is to account for the pump itself and friction loss along the airline tubing. When the length of the airline is 50' (15m) or less, there is no need for the additional pressure.

To determine minimum operating pressures for the specific Bladder Pump model you are using, consult the pump's specifications. Typically, the minimum operating pressure will be 5 PSI (0.4 bar) above static head.



The formulas stated above are not absolute, and are meant to provide baseline information.

General Operating Definitions

The BP Controller interface utilizes 'FILL TIME' and 'DISCHARGE TIME' to identify the alternating timed air cycles. The 'STATUS' light will indicate the current cycle or error code.

<u>FILL TIME</u> – During this cycle, the controller is exhausting compressed air from the BP system (tubing and pump) to allow hydrostatic fill of liquid within the pump.

<u>DISCHARGE TIME</u> – During this cycle, the controller is routing compressed air into the BP and squeezing the flexible bladder, which then displaces liquid up the discharge line.

<u>STATUS</u> – The LED on the control panel will visually communicate the status of the sampling system:



Battery Overdraw Protection

The controller is designed to stop cycling if there is a potential for battery overdraw, as an overdrawn battery cannot be recharged and reused.

- A flashing red LED will indicate that your power source is in a critically low condition.
- A solid red LED will indicate that the controller has stop cycling to help protect against battery overdraw.

Operating Battery Voltage	11.7V to 14V
Critically Low Battery Voltage	11V to 11.6V
Low Battery Voltage	below 11V
*Recharge Voltage required to re-engage	12.8V

*If the controller's power source is connected to a solar panel for battery recharge, the battery will have to be recharged to 12.8V or above before the controller will continue cycling.

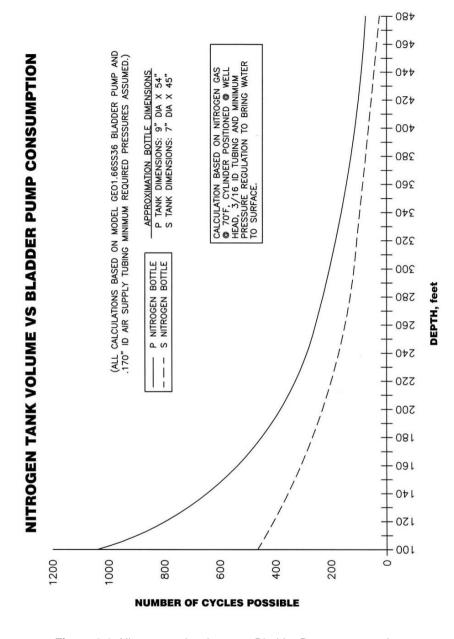


Figure 2-1: Nitrogen tank volume vs. Bladder Pump consumption

Section 3: System Operation

The BP Controller 300 PSI has a *Normally Closed* valve. Therefore, if power is disconnected from the unit, the controller will automatically stop the flow of air. This helps to protect the integrity of the bladder and protects against draining the air source.

Quick Start Guide

- 1. Connect Power Supply to side of controller (see Section 2 'Power Source').
- Connect drawdown cable to Water Level Meter equipment (if applicable).
- 3. Set FILL TIME and DISCHARGE TIME knobs to approximately 30 seconds.
 - A low cycle time limits the amount of initial pressurized air entering the pump, so as not to collapse the bladder.



Discharge Cycle (green light) engages for one second before engaging Fill Cycle (blue light) program.

- 4. Flip BP Controller power switch to the ON position.
 - After about 30 seconds, there should be a distinct 'click' when the solenoid valve shifts.
 - If the controller only cycles once and then displays a red light, there is not sufficient power from the battery. See Section 5: System Troubleshooting for more information.
- Connect 'AIR OUT' hose socket to the 'AIR OUT' plug on the control panel (1/4" coupling size). Connect the other end of the 'AIR OUT' hose to the pump airline on the wellhead (1/4" quick-connect fitting).
 See Section 1 'System Components' for details on the air connection couplings.
- 6. Connect the unpressurized 'AIR IN' hose socket to the 'AIR IN' plus on the control panel (3/8" coupling size). Connect the other end of the 'AIR IN' hose to the regulated air supply (compressor, bottle, tank, etc.)
 - If using a desiccant air dryer, desiccant will need to be added prior to
 use. See Section 4: System Maintenance for disassembly instructions.
 Ensure the bowls are securely locked in place and all fittings are tight.
 Install desiccant air dryer close to the BP Controller. Ensure desiccant
 air dryer is installed in a vertical position with the bowl pointing down.
 The desiccant air dryer is intended for use in applications 150 PSI (10.3
 bar) or less.



The controller has an imbedded safety relief valve, which will exhaust compressed air that enters the system in excess of 350PSI (24 bar). To reset the relief valve and allow air through the controller, incoming air must be regulated to 300PSI (20.7 bar) or below.

- 7. Adjust the air source to the appropriate PSI (MAXIMUM: 300PSI/20.7 bar). See 'Determining PSI' in Section 2).
- Adjust the FILL TIME and DISCHARGE TIME based on pump and well specifications (see 'Adjusting Cycle Timers' in Section 3 for guidelines).
 - a. Let controller cycle until fluid starts pumping from discharge tubing.
 - b. Adjust DISCHARGE TIME so that the air supply turns off when fluid stops flowing from tubing.
 - c. Adjust FILL TIME to desired setting that allows pump to hydrostatically fill
- 9. When pumping is complete, turn off air supply (exhaust excess air if applicable) and flip BP Controller power switch to the OFF position.
- Use caution when disconnecting hoses, as the system may be slightly pressurized. Hoses and power adapters are stored in the accessory bag.

Water Level Meter Compatibility

A connected Water Level Meter is used to control drawdown in the well, and when installed correctly will cause the BP Controller to cycle only when the Water Level Meter probe is submerged. The probe should be positioned at or above the pump's head.

The Water Level Meter with drawdown feature connects to the BP Controller through the "AUX INPUT" terminal.

Once connected, the probe of the Water Level Meter must be submerged in water to initiate the drawdown logic. If the Water Level Meter is accidently disconnected, the BP Controller will enter a "Waiting for Water" status.

The BP Controller must be power cycled to exit Water Level Meter mode.

Follow the Water Level Meter's Installation and Operation Manual for additional information.

Adjusting Cycle Timers

The FILL TIME and DISCHARGE TIME knobs have a large diameter for maximum resolution. The timers have a range from 5-120 seconds.

Adjust DISCHARGE TIME knob to approximately 10 seconds, and adjust FILL TIME knob to approximately 30 seconds. A 30 second exhaust cycle (FILL TIME) will be enough time to hydrostatically fill a bladder at approximately 100' (30.5m) deep.

See chart below for timer recommendations based on depth:

Depth	Discharge Time (Seconds)
200' (61m)	20
400' (122 m)	50
800' (245 m)	100
1,000' (305 m)	140

Fill time is highly dependent on pump submergence. Start with 60 seconds. More submergence requires less fill time, and vice versa.

The DISCHARGE TIME cycle can be adjusted by watching the sample line. When a steady stream of water stops during the cycle (STATUS light = green), set the DISCHARGE TIME back about five seconds.



DO NOT OVER PRESSURIZE (EXCESS DISCHARGE TIME) as this will cause excessive bladder wear.

Once the DISCHARGE TIME is adjusted, measure the volume of the sample and adjust the FILL TIME back about one second. Let the pump cycle a few times after each modification before adjusting again. Measure the volume of sample to make sure it is not decreasing. Continue to reduce the FILL TIME until the sample volume decreases. A decrease in sample volume indicates that the exhaust cycle (FILL TIME) is not long enough for the pump bladder to fill to its maximum capacity. Add one second to the FILL TIME at this point to make sure the maximum volume in the bladder is achieved.



Discharge and Fill times will vary depending on the depth of well and size of airline tubing. It may take a few cycles to see fluid as the pump fills the discharge tubing incrementally.

The following Fill cycle time guidelines are based on a 0.5" (1.3 cm) I.D. airline tube:

TYPE	DEPTH	DISCHARGE TIME
Standard Sampling	up to 172' / 52m	0-30 seconds
Deep Well Sampling	up to 345'/ 105m	0-60 seconds
Max. Depth Sampling	up to 690'/ 210m	0-120 seconds

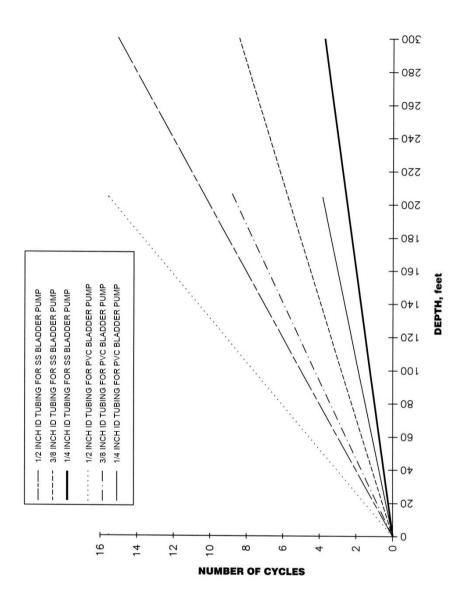


Figure 3-2: Cycles vs. Depth

Section 4: System Maintenance

The BP Controller does not require a regular maintenance program; however, proper care will ensure reliability.



If using high pressure parts, the BP 300 will need to be sent back to Geotech for repair.

As stated in installation and operation, this unit requires dry, moisture-free air. To disregard will increase the likelihood of unnecessary maintenance or hardware replacement.

To keep your BP Controller reliable, follow these simple guidelines:

- Do not drop your BP Controller.
- Do not immerse your BP Controller.
- Do not subject your BP Controller to poor power supplies.
- Do not subject your BP Controller to extreme heat or cold when in use.

Controller

Keep your BP Controller clean and dry. In the event that the controller is subjected to significant splashing or immersion, discontinue use and wipe the unit down immediately with a clean dry cloth.

Let the controller dry out in between uses by opening the heavy-duty case. When closed the heavy-duty case has a waterproof seal and will trap in unattended water.

Power Cords

Always replace a kinked or damaged power cord.

Air Connections

When build up is present, clean the AIR IN and AIR OUT coupling connections using a phosphate-free cleaning detergent and water solution.

Solenoid

Qualified personnel may clean the solenoid. The following procedure outlines how to disassemble and clean a stuck solenoid piston:

- Remove power source and all air connections.
- Remove the four (4) screws holding the control panel faceplate to the heavy-duty case.
- Lift the control panel faceplate from the heavy-duty case and turn it over to expose controller components.

4) Locate the solenoid. See Figure 4-1.



Figure 4-1: Solenoid

- 5) Using a 3/32 Alan Wrench, remove the two retaining screws on the solenoid faceplate.
- 6) Remove the spring, bushing, and piston.



Retaining Screws
Faceplate
Bushing
Spring

Figure 4-2: Removing Solenoid Parts

Figure 4-3: Solenoid Parts

- 7) Clean the piston and piston cavity with a lint-free cloth.
- 8) Lubricate the piston using a silicon based or aerosol lubricant.
 - Do not over lubricate.
- 9) Using the end of a cotton swab, (or a thin, solid object) push the pin on the inside of the piston cavity to ensure the pin functions.
- 10) On the coil side of the solenoid, verify that the piston will easily move by depressing the silver button on the end of the solenoid.
 - Repeat 2-3 times to ensure the button functions.

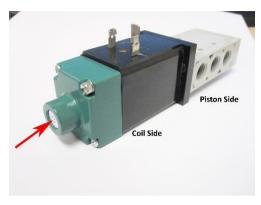


Figure 4-4: Silver button on solenoid

- 11) Reassemble the solenoid by inserting the piston, bushing, and spring.
- Compress the spring with the solenoid faceplate and refasten the two retaining screws.
- 13) Reattach the control panel faceplate to the heavy-duty case.
- 14) Reconnect the power and airlines. Resume operation.

Desiccant Replacement

Check desiccant in the air dryer. If the desiccant is pink, the desiccant in the air dryer will need to be replaced. To replace desiccant, read the directions below:

- 1. Turn off air.
 - Ensure the system is depressurized.
- Remove bowl from the dryer housing by loosening the lock ring.
- 3. Pull bowl down to remove from housing.
- Pour out used desiccant.
- Pour in new desiccant into the bowl filling to within ½" of the top of the bowl.
 - Do not allow desiccant to get into center tube.
- Re-install bowl.
 - Ensure the bowl is secure before use.

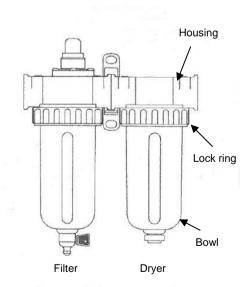


Figure 4-5: Dessicant Air Dryer

Section 5: System Troubleshooting

Problem: Unit will not turn on.

Solution:

- Check power source and cables for damage.
- If using a battery, see Section 2, 'Battery Overdraw Protection'.
- If using DC, verify that you have a 12 VDC power source. If on AC, verify that you are getting a consistent 115 VAC current.

Problem: Unit turns on but cycles rapidly, no pumping.

Solution:

- Discharge and Fill times not set correctly.
- Check and adjust Discharge and Fill cycle times (i.e., if discharge time too long and fill time too short, or discharge time too short). Review Section 3: System Operation for correct cycle times.

Problem: Turns on, cycles correctly but does not pump water.

Solutions:

- Check for tubing kinks.
- Pressure may be too low, check the gauge. Calculate based on 0.5 PSI per foot (.1 bar per meter) of head and add 10 PSI (.7 bar) for friction.
- Increase FILL TIME. The pump needs to depressurize to allow pump to fill.
- Solenoid may have moisture or debris build-up. See Section 4: System Maintenance.

Problem: Unit was working, but stopped cycling.

Solutions:

- Check power source.
- If using a battery, see Section 2, 'Battery Overdraw Protection'.
- If power source is good, check air source.
- Ensure the air source is using clean, dry air.
 - If the unit receives moist or contaminated air, the Solenoid piston is likely to build up with dirt and become stuck. Geotech offers a desiccant air dryer (PN: 81150128) to remove moisture and other contaminates from the compressed air source. Desiccant air dryer is for applications 150PSI or less. Call Geotech for more information.

For further assistance, contact Geotech at 1-800-833-7958.

Section 6: System Specifications

Model: BP Controller, 300 PSI

Maximum Ratings

Input DC Power Source 0.5-13.8 VDC DC Current Draw 0.5 Amps <50 Amps DC Input Surge Current Input AC Power Source 105-130 VAC AC Current Draw 0.1 Amps AC Input Surge Current <15 Amps Input AC Line Frequency 45-65 Hz Maximum Power 15 Watts

Performance

Operating Air Pressure 10 - 300 PSI (20.5 bar)
Max. Air Input 350 PSI (24 bar)
Operating Depth 0-690' (0-210m)
DISCHARGE Timer Range 10 to 120 seconds
FILL Timer Range 10 to 120 seconds

Minimum Timer Value *5 seconds (Discharge & Fill)

Timer Resolution 1 second, between 10 – 120 seconds

Timer Accuracy ± 2 seconds

Battery Performance

12V 8AH Battery Life 1300 cycles, 20 Hours

@ 30 sec FILL & DISCHARGE timers (70°F)

Environmental

Operating Temperature Range 32° – 158°F (0-70° C)
Storage Temperature Range -4° – 185°F (-20° to 85° C)
Position Effect 0.10% change at any angle
Vibration No change after 10G RMS

20 to 2000 Hz

Shock No change after 50Gs for 11minutes

EMI Emissions Class A

Physical

Enclosure 7" x 16" x 12" (18cm x 41cm x 30.5cm)

Enclosure Material Structural resin Weight 15 lbs (6.8 kg)

^{*5} second minimum timer value with timer dial set between 0 and 10 seconds.

Section 7: System Schematics

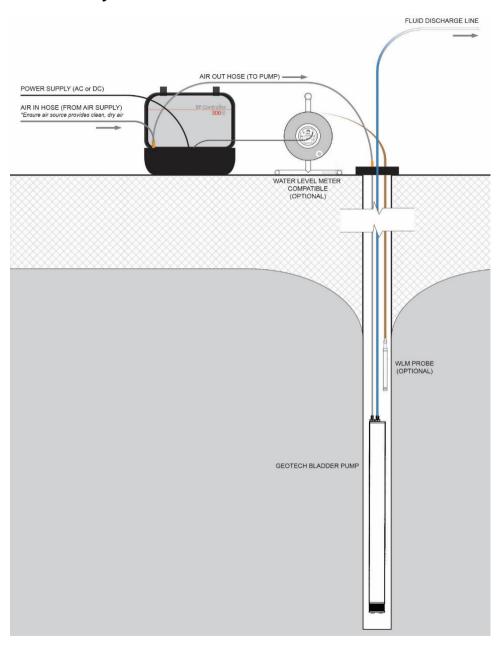


Figure 7-1: Site Schematic

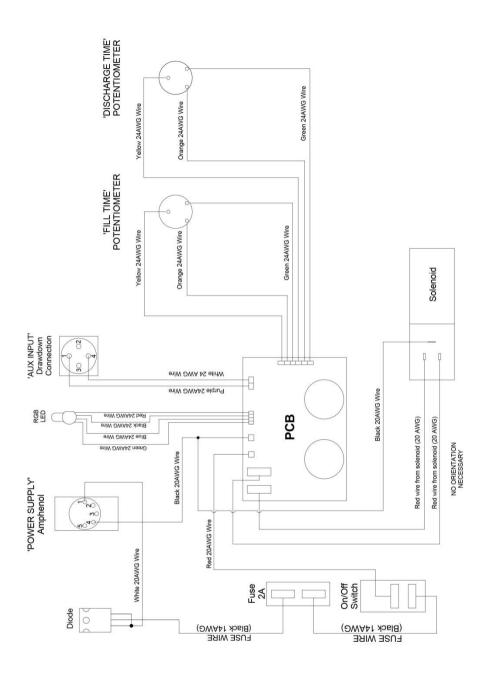


Figure 7-2: Wiring Diagram

Section 8: Parts and Accessories

81150042 BP CONTROLLER 300PSLCE

Part Number Part Description

Main Components

01130042	DI, CONTROLLER, 3001 SI, CL
51150064	ASSY, POWER SUPPLY, BP CONTR, CE BP CONTROLLER 300PSI
57500008	ASSY, POWER CORD, DC W/ AMP
51150074	ASSY, HOSE, AIR IN, BP CONTROLLER 300PSI
51150075	ASSY, HOSE, AIR OUT, BP CONTROLLER 300PSI
51150155	ASSY, HOSE,AIR OUT,2 PUMP,300PSI
51150156	ASSY, HOSE,AIR OUT,2 PUMP,100 PSI
11150362	MANUAL, BP CONTROLLER, 300PSI, CE
11150360	FUSE, 2A/32V, BLADE
51150076	ASSY, PCB, BP CONTROLLER 300PSI, POTTED
51150134	BAG, ACCESSORY, BPC

Power Cord Adapters

11150367	AC ADAPTER, PLUG-IN, US, 15W/30W
11150368	AC ADAPTER, PLUG-IN, EURO, 15W/30W
11150369	AC ADAPTER, PLUG-IN, UK, 15W/30W
11150370	AC ADAPTER, PLUG-IN, AUS, 15W/30W

Optional Components

81150128	DESSICANT DRYER, REFILLABLE DES, 1/4" QC FITTINGS
12106116	DESICCANT,5#,1GALLON
51150157	ADAPTER, AIR OUTPUT, BP300, CNCT, 1/4"X3/8", AIR TO CONT

	DOCUMENT REVISIONS	
EDCF#	DESCRIPTION	REV/DATE
-	Initial Release	9/12/13
-	Updated Wiring Diagram – SP	10/9/13
-	Added to Section 6: Battery Life Information - SP	10/30/13
-	Updated Section 8: Parts & Accessories descriptions to match sales database – SP	11/18/13
-	Updated wiring diagram, add header to EC Declaration of Conformity – SP	1/22/14
Project 1392	Added metric where missing, added NC information, edited timer specifications, updated wiring diagram – SP	4/2/14
-	Updated back page info & EC Declaration of Conformity, SP	1/13/14
2005	Instruction steps for maintaining solenoid, minor style edits, SR	11/21/16
Project 1773	Added air dryer part number and information. General formatting. – StellaR	6/25/2019
Project 1825	Added discharge cycle note in Section 3: System Operation – StellaR	8/19/2019
Project 1963	Added mention for connection of up to two pumps, added new PN 51150155, 51150156 – StellaR	4/1/2020
Project 2189	Section 3:Operation: Added timer recommendations based on depth. Section 4: Maintenance – Added note to send back high pressure items to Geotech – StellaR	10/18/2021
Project 2201	Section 8: Added air output adapter PN:51150157 and information. – GR	2/28/2022
Project 2281	Removed Spanish Address from footer. Updated CE Document – AH	6/16/2023

NOTES



EC Declaration of Conformity

Manufacturer:

Geotech Environmental Equipment, Inc.

2650 E 40th Avenue Denver, CO 80205

Declares that the following products,

Product Name: BP (Bladder Pump) Controller 300PSI

Model(s): 81150042

Year of manufacture: 2023

Conform to the principle safety objectives of 2006/95/EC Low Voltage Directive (LVD) by application of the following standards:

61010-1 Ed. 9.0 en:2018

Year of affixation of the CE Marking: 2023

Conform to the protection requirements of 2004/108/EC Electromagnetic Compatibility (EMC) by application of the following standards:

61000-6-1:2019 61000-6-3:2022 E61326-1:2020

EMC conformity established 06/15/2023.

Production control follows the ISO 9001:2015 regulations and includes required safety routine tests.

This declaration issued under the sole responsibility of Geotech Environmental Equipment, Inc.

Joe Leonard

Product Development

Serial number

The Warranty

For a period of one (1) year from date of first sale, product is warranted to be free from defects in materials and workmanship. Geotech agrees to repair or replace, at Geotech's option, the portion proving defective, or at our option to refund the purchase price thereof. Geotech will have no warranty obligation if the product is subjected to abnormal operating conditions, accident, abuse, misuse, unauthorized modification, alteration, repair, or replacement of wear parts. User assumes all other risk, if any, including the risk of injury, loss, or damage, direct or consequential, arising out of the use, misuse, or inability to use this product. User agrees to use, maintain and install product in accordance with recommendations and instructions. User is responsible for transportation charges connected to the repair or replacement of product under this warranty.

Equipment Return Policy

A Return Material Authorization number (RMA #) is required prior to return of any equipment to our facilities, please call our 800 number for appropriate location. An RMA # will be issued upon receipt of your request to return equipment, which should include reasons for the return. Your return shipment to us must have this RMA # clearly marked on the outside of the package. Proof of date of purchase is required for processing of all warranty requests.

This policy applies to both equipment sales and repair orders.

FOR A RETURN MATERIAL AUTHORIZATION, PLEASE CALL OUR SERVICE DEPARTMENT AT 1-800-833-7958.

Equipment Decontamination

Prior to return, all equipment must be thoroughly cleaned and decontaminated. Please make note on RMA form, the use of equipment, contaminants equipment was exposed to, and decontamination solutions/methods used. Geotech reserves the right to refuse any equipment not properly decontaminated. Geotech may also choose to decontaminate the equipment for a fee, which will be applied to the repair order invoice.



Geotech Environmental Equipment, Inc.

2650 East 40th Avenue Denver, Colorado 80205 (303) 320-4764 ◆ (800) 833-7958 ◆ FAX (303) 322-7242 email: sales@geotechenv.com website: www.geotechenv.com Printed in the United States of America